

NEED HELP?

Graduate students' first point of contact is the Faculty Graduate Advisor in their academic program

ACADEMIC

- What classes should I take?
- How do I enroll or I can't enroll?
- What are the expectations for the written/oral qualifying exam?
- When do I need to complete an academic milestone?

EMPLOYMENT & FINANCIAL

- Why haven't I been paid?
- What do I owe this quarter?
- Employment position concerns
- Financial aid hasn't been received
- California residency

POLICIES & PROCEDURES

- How do I stay in good standing?
- What policies must graduate students follow?
- What are the general procedures for graduate students at UCR?

PROBLEMS & CONCERNS

- I have a problem and don't know where to start
- I don't feel comfortable talking to someone in my program
- How do I appeal a program or Graduate Division decision?

NEED MORE HELP?

- Graduate Program Coordinator
- Graduate program handbook
- PI/mentor
- Degree audit (RWeb)

NEED MORE HELP?

- Graduate Program Coordinator
- Hiring Department (Employment)
- Financial Aid (Student Loans)
- Student Business Services (Billing)

NEED MORE HELP?

- Graduate Program Coordinator
- Regulations & Procedures website (Graduate Division)
- Graduate Academic Affairs team (Graduate Division)

NEED MORE HELP?

- Graduate Program Coordinator
- Department Chair
- Outside of program:
 - Associate Dean for Academic Affairs (Graduate Division)
 - Assoc/Divisional Dean for Grad Affairs in College Offices

RESOURCES

- General Catalog, program specific RWeb: Student Profile, enrollment and holds information
- Faculty or students in your program

RESOURCES

- Registrar's Residency Coordinator
- Labor Relations
- Union representatives
- Student Employment website (GD)
- Teaching Assistant Development Program (Graduate Division)

RESOURCES

- Graduate program handbook
- General Catalog, Graduate Studies
- Associate Dean for Academic Affairs (Graduate Division)

RESOURCES

- Ombuds
- Case Management
- Counseling & Psychological Services (CAPS)
- The Well
- Help Resources - help.ucr.edu
- Graduate Student Assoc (GSA)

Visit <https://graduate.ucr.edu/need-help> for links and additional information